



Digital Control Solutions

Your data under **your** control.

DCS MANAGED SERVICES

Operate the data-resident environment with trusted evidence.

DCS Managed Services keeps the customer's DCS workplace and private AI environment secure, governed, cost-visible, recoverable, export-ready, supported, and continuously improved after implementation.

Why This Matters

Ownership without trusted operations is not control. Customer control only works when the environment is reliable, patched, recoverable, governed, cost-visible, export-ready, and supported. DCS provides the operating discipline without taking governance authority away from the organization.

- Avoid owning a platform in principle but lacking the capacity to operate it in practice.
- Keep identity, access, records, evidence, and AI controls aligned with customer policies.
- Maintain export, backup, restore, and transition readiness so control remains reversible.

Managed Service Domains

- Service desk, user support, incidents, and requests.
- Monitoring, capacity, availability, and performance.
- License, capacity, storage, and AI usage reporting.
- Patch, upgrade, vulnerability, and privileged-access operations.
- Backup, restore, disaster recovery, and export testing.
- Data-residency, audit, evidence, records, and AI governance reporting.

Platform Operations

Availability, monitoring, capacity, performance, incidents, and releases.

Security Operations

Patch management, vulnerabilities, hardening, roles, and access review.

Data Protection

Backup, restore testing, export readiness, and disaster recovery.

AI Governance

Model lifecycle, RAG indexing, permissions validation, token policy, and usage review.

Managed Services Methodology

Monitor, support, secure, protect, govern, and improve the implemented environment with an operating methodology that keeps control and cost visibility practical after migration.



Essential Operations

Pilots and smaller environments

Core monitoring, patching, backup checks, support, and monthly reporting.

Governed Operations

Public-sector and regulated

Access review, evidence reporting, governance sessions, and AI review.

Dedicated Control Plane

High-sensitivity customers

Dedicated runbooks, stricter change windows, advanced reporting, and custom SLAs.